

# CARE & MAINTENANCE GUIDE



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Australian Edition



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2.



THANK YOU FOR CONSIDERING  
A **MODULEO™ FLOOR**. THIS  
BOOKLET PROVIDES A FULL  
EXPLANATION OF MODULEO™  
FLOORS, AND **ASSISTANCE** TO  
HELP YOU SELECT THE **PERFECT  
FLOOR** FOR YOUR HOME.  
THERE ARE ALSO **USEFUL  
TIPS** ON HOW TO KEEP YOUR  
MODULEO™ FLOORS **LOOKING  
ITS BEST** YEAR AFTER YEAR.

**3.**

# CARE & MAINTENANCE

**Your Moduleo™ floor has been designed with low maintenance in mind to give you more time to enjoy your new floor. With a little routine care and regular maintenance, it is easy to look after your Moduleo™ floor. Just follow the easy steps below:**

## **Immediately**

Clean up any liquid or water based spills or any other potentially staining marks using a dry clean cloth. Though Moduleo™ floors are water resistant, don't leave liquid/water based spills there just to test it.

Moduleo™ floors are resistant to most spots and stains, however some materials or colourants (such as tar, grease, oil, dyes, waxes, ball point, marker pens, pet mishaps or foods/ beverages containing strong dyes as mustard, curry, cordial, coffee, tea etc.) may under certain conditions migrate into the wear layer causing indelible stains.

## **Daily, or as required**

Remove any loose dirt or grit which could damage the floor by sweeping with a soft dry broom or vacuum (preferably with an effective dust filter and suction nozzle for hard surfaces turning off a power head, if installed).

## **Weekly**

Clean using a damp mop the floor using water and a PH neutral cleaner to remove any footprints, dirt and other stains or marks.

## **As required**

Stubborn scuffs and stains can easily be removed using a damp cloth or sponge with a diluted solution of methylated spirits. Ensure the methylated spirits is completely rinsed from the flooring.

## **When cleaning the floor:**

- Never use abrasive cleaners, nylon scouring pads, steel wool, scouring powder or bleach as they may damage the floor.
- Never use oil, soap, wax or polishes as these finishes may make the floor slippery and can leave a dull finish on the floor.
- Never use a steam-mop or steam-cleaner.
- You should also never flood the floor with water. Excessive water can damage your floor. Promptly soak up bulk liquid spills.

NOTE: Moduleo™ floors have been designed for use in internal environments/installations. While they are extremely easy to care for, robust and durable, they are not appropriate for outdoors.

4.





# PROTECT YOUR FLOOR

**Follow these simple steps to achieve  
many years of enjoyment from your  
Moduleo™ floor:**

Place entrance mats (which must not have a rubber backing) at all exterior doorways and entrances to trap dirt, sand, grit, moisture and other substances from shoes. Double mats (a coarse exterior mat and medium interior mat) are recommended for residential installations and triple commercial mats with a minimum walk off zone of 3.5 metres for commercial installations. Clean mats regularly.

Use non-staining felt protectors under heavy pieces of furniture. Fit office chairs, filing trolleys, mobile containers and furniture, with soft treads or castors. Chair pads should be used under desk chairs with castors.

Never drag, slide or roll furniture or appliances across your floor. Protect the surface if using a trolley to move heavy objects. Spiked heels or shoes in need of repair can severely damage your floor. In areas of excessive traffic and wear, make use of runners or area rugs. Rugs should be cleaned regularly.

Pet claws can scratch your floor. Keep nails trimmed.

Floor to ceiling windows coupled with the harsh Australian sun can create floor temperatures of over 70°C. Your floor should be protected from extreme temperatures and strong, direct sunlight by the use of interior temperature and humidity control (recommended temperatures 10-30°C and relative humidity between 30% and 70%), window tinting, awnings and/or curtains/ blinds. Dramatic temperature changes and/or extreme humidity can cause joints to lip/gap and prolonged direct sunlight will cause fading.

**5.**

# COMMON CHARACTERISTICS

Vinyl plank flooring products can display discolouration caused by contact with rubber products such as rug/mat backings, furniture feet, rubber soled shoes/slippers, wheels for trolleys and wheelchairs etc. which are likely to leave permanent marks. Only non-staining vinyl backed mats or woven rugs identified as colourfast should be used on vinyl plank floors.

If the floor is to be subjected to any of these applications, darker colours are recommended which will hide any discolouration, should it occur.

Even though Moduleo™ floors are stable, planks can still be subject to normal expansion and contraction during changes in climatic conditions leading to small gaps between planks. Gaps should not exceed 0.1% of board length. This is a normal feature of vinyl plank floors and not considered a manufacturing defect.

## 6. INSTALLATION

**Moduleo™ floors should be installed with hard set adhesives in accordance with the Moduleo™ floors Installation Instructions available at [www.moduleo.com.au](http://www.moduleo.com.au)**

If your Moduleo™ floor is to be installed in a wet area, only fibre cement underlay can be used. The wet area should be perimeter sealed with flexible silicone filler and adhesive manufacturer recommendations for wet rooms must be carefully followed. **Check to ensure product suitability/compliance with your local building code.**

If the floor is improperly installed this may void the Moduleo™ Floors Residential Warranty.

Before installing a Moduleo™ floors, installers should check to make sure it is undamaged, of the right size with no visual defects when viewed standing up in daylight at the installation site. If any planks or sheets are visibly faulty or deemed visually or structurally inappropriate, they should not be installed and the fault should be immediately reported to the retailer.

Care needs to be taken to properly inspect the flooring before it is installed as Godfrey Hirst may refuse a claim under the Moduleo™ Floors Residential Warranty where a reasonable inspection of the flooring before installation would have identified the fault.





# MODULEO™ FLOORS RESIDENTIAL WARRANTY

All Moduleo™ Floors are supported by the 25 Year Moduleo™ Residential Warranty. This residential warranty is for new product installed indoors in a residential home, if properly installed and maintained. This warranty is in addition to consumers' rights under the statutory consumer guarantee provisions in the Australian Consumer Law, which may exceed the

rights under this warranty. The amount recoverable under the warranty decreases after five years. For full information in respect to the scope and limitations of this warranty, please refer to the full terms and conditions available from your retailer, by calling 1300 444 778, or by download from [www.moduleo.com.au](http://www.moduleo.com.au).



For information about your Moduleo™ Floors  
or any assistance please contact:

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**[www.moduleo.com.au](http://www.moduleo.com.au)** for information updates.

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As part of the Mohawk Industries Inc. family, Godfrey Hirst has access to products and resources, including the high quality Moduleo™ product offering from the IVC Group.

